

SVF By-Laws ARTICLE VIII. Section 3

(Rules Violations Remedy Procedure and/or Member Expulsion)

EXPULSION OF MEMBER. Any member deliberately breaking Corporation rules, not acting in a sportsmanlike manner, or showing un-cooperativeness, is liable for expulsion from the Corporation by a unanimous, less one (1), decision of the full Board of Directors. This action may also be initiated by a signed complaint from any member(s) in good standing.

Procedure explained: The following procedure has been adopted by the SVF Board to provide a mechanism to enforce existing club, flight and safety rules for both members and non-members using or visiting the flying site. The remedy procedure will provide a progressive disciplinary system to resolve complaints and other infractions of the Academy of Model Aeronautics Safety Code, the Sun Valley Fliers Safety Code, the flying site rules, and any prohibited notices or regulations that may be posted from time-to-time by the Sun Valley Fliers, Inc., and the Maricopa County Flood Control District and or Phoenix Parks & Recreation Department that regulate the safety, operation, conduct and use of the facilities and flying site.

Although most complaints can be resolved informally, a complaint that is serious or cannot be resolved informally should be referred to the Board for its consideration by means of a Form to be filled out and turned into the Safety Officer or to any Board Member. The Board shall use its judgment in carrying out action on the following:

1. Rules Violation Remedy or Member Grievance Procedure:

There are two ways a complaint or grievance can be initiated:

1. Any Club Member may file a complaint or grievance by filling out a Complaint or Grievance Form and turning it in to the Safety Officer or a Board Member. The form will name the complainant as well as the person named in the complaint. At least one witness who can verify the incident will be required to witness the Rules Remedy Form. Grievances filed by a member must follow the process outlined within SVF By-Laws Article VIII. Section 5 Grievances. Complaint and Grievance forms will be available from the Safety officer, the Club Secretary, or downloaded from the Club web site.
2. A complaint may also be filed against a member or guest pilot for any AMA or SVF Rules violations identified by an SVF Board member to follow the process outlined below. For purposes of seeking to remedy or correct deliberate violations of a member or a guest pilot a complaint should be filed by those within this group by either using the complaint or grievance form or a submit a detailed letter to provide appropriate documentation and submitted as a new business at the next board meeting.

2. First Violations: (three strike process)

2.a. Non-member: The non-member will be asked to leave the flying site immediately, forfeiting the daily usage fee. The Complaint or Grievance Form will be forwarded to the Board of Directors and will be recorded in the Club records.

2.b. Members: Viewpoints of both the complainant and the accused will be considered. Complainant's name will be disclosed. If the Board so decides, a verbal reprimand will be given to the accused and the reprimand recorded in the Club records and the accused member records.

3. Second Violations

3.a. Non-member: The non-member will be asked to leave the flying site immediately, forfeiting the daily usage fee. The Complaint or Grievance Form will be forwarded to the Board of Directors and the non-member will be barred from entering the flying site for a period of sixty (60) days. The non-member will be barred from becoming a member of the club for the period set by the suspension.

3.b. Members:

The accused has the right to a written rebuttal, to be reviewed by the Safety Officer and the Board. If the Board so decides, the flying privileges of the accused will be suspended for sixty (60) days. Written notice of this shall be issued to the member and recorded in the club records.

4. Third Violations Status and/or Expulsion of Club Membership:

4.a. Non-member: The non-member will be asked to leave the flying site immediately, forfeiting the daily usage fee. The Complaint and Grievance Form will be forwarded to the Board of Directors and the non-member will be barred from entering the flying site for a period of not less than one (1) year from the date of the complaint. The non-member will be barred from becoming a member for the period set by the suspension.

4.b. Member: The Board will notify the accused in writing that the board will vote on the expulsion of the accused member at the next meeting board meeting. As stated in the club bylaws: "a member is liable for expulsion from the Corporation by a unanimous, less one (1), decision of the full Board of Directors". Said expulsion will last for a period of one (1) year. The expelled member will not be entitled to a refund of any club dues paid for the membership year. The expelled member may reapply for membership after the expiration of the expulsion time period. For the purpose of determining multiple violations, an accumulation of three (3) violations must occur within a two-year period of time.

5. Additional Provisions and/or explanations:

5.a: Any member who receives a complaint or grievance action from the Club and who directs any retaliatory action against the club safety officer, any person filing or witnessing said grievance, or against any member of the Board, will be subject to third violation status and subject to immediate expulsion from the Club in accordance the club bylaws. This is to include threats, intimidation, physical harm, intentional equipment damage, or any other action deemed to be retaliatory by the club board of directors.

5.b: Serious violations or immediate hazards at the facility: the Board reserves the right, when dealing with what it considers a serious offence and a potential immediate danger to the Membership or its property, to request the member or non-member to immediately leave the facility. Authorized personnel shall be limited to the Club Safety Officer, and in his absence, any Board Member. Any further escalation of enforcement will be by the Maricopa County Sheriff's Dept. or other City or County Policing Authorities.

5.c: Any notification of violations, remedies and or expulsion of members shall be by Board authorized personnel only and will be follow up by a written certified letter.